



TOWN AND PARISH COUNCIL SURVEY 2018

**Please select one answer for each question, unless asked to do otherwise.
Please ensure only one questionnaire is completed and returned for your
individual town/ parish council**

LOCAL POLICING

- 1 In the Council's opinion, how good a job do you think the police are doing in your town / parish?

☐ Excellent ☒ Good ☒ Fair ☐ Poor ☐ Very poor ☒ Don't know

- 2 In the Council's opinion, how would you rate the visibility of police in your town / parish?

☐ Excellent ☒ Good ☒ Fair ☒ Poor ☐ Very poor ☐ Don't know

How much does the Council agree or disagree with the following statements:

- 3 The police work well with the Council to identify and address local crime and disorder issues

☐ Strongly agree ☒ Tend to agree ☒ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

- 4 The Council has confidence in the police to resolve crime and disorder issues raised within the local community

☒ Strongly agree ☒ Tend to agree ☒ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

5. On average, how often does the Council contact the police to raise concerns about crime or incidents?

☐ Weekly ☐ Monthly ☒ Every 2 – 6 months
☐ Once a year ☐ Never ☒ Don't know

- 6 Overall, how would you rate the police response to crime and disorder issues or incidents Raised by the Council?

☐ Excellent ☒ Good ☒ Fair ☐ Poor ☐ Very poor ☐ Don't know / NA

CONTACT AND ENGAGEMENT

7 In the Council's opinion, how easy is it to access your local policing teams? (This may be in any form – face to face, email, telephone etc)

- ☐ Very easy
 ☒ Fairly easy
 ☐ Fairly difficult
☐ Very difficult
 ☐ Don't know / N/A

8 In the Council's opinion, how easy and convenient is it to access relevant information for the local community from the police?

- ☒ Very easy
 ☐ Fairly easy
 ☒ Fairly difficult
☐ Very difficult
 ☒ Don't know / N/A

9 In the Council's opinion how would you rate the level of contact you have with the police?

- ☐ Excellent
 ☒ Good
 ☒ Fair
 ☐ Poor
 ☐ Very poor
 ☐ Don't know / NA

10 How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes)

Please tick all that apply

- ☒ Phone (land line)
 ☐ Phone (mobile)
 ☒ Email
☐ Letter
 ☐ Social media
 ☐ In person (at a police station etc)
☐ Website
 ☐ Other
 ☐ Don't contact the police

11 How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events etc? (not including reporting crimes)

- ☐ Weekly
 ☐ Monthly
 ☒ Every 2 – 6 months
☐ Once a year
 ☐ Never
 ☐ Don't know

12 How would the Council rate the police response to requests for information / meetings etc?

- ☒ Excellent
 ☒ Good
 ☒ Fair
 ☐ Poor
 ☐ Very Poor
 ☐ Don't know / N/A

13 How often do the police attend Council meetings or other community events in your town or parish area

- ☐ Weekly
 ☐ Monthly
 ☒ Every 2 – 6 months
☒ Once a year
 ☐ Never
 ☐ Don't know / not invited

14 How often do the police proactively contact the Council to raise awareness of local issues, share information etc?

- ☐ Weekly
 ☐ Monthly
 ☒ Every 2 – 6 months
☐ Once a year
 ☐ Never
 ☒ Don't know

15 Does the Council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs.

- ☒ Very familiar
 ☒ Somewhat familiar
 ☒ Not well known
☐ Totally unknown
 ☐ N/A

CRIME AND ANTI SOCIAL BEHAVIOUR ISSUES

16 In the Council's opinion how much of a problem, if at all, would you say that crime and anti social behaviour is in your town / parish council area?

- ☒ Not a problem at all
 ☒ Not a very big problem
 ☐ Fairly big problem
 ☐ Very big problem
 ☐ Don't know

17 Which if any of the following issues would the Council say are currently a problem to people in the town / parish area?

Please tick one box in each row

| | Not a problem at all | Not a very big problem | Fairly big problem | Very big problem | Don't know |
|---|----------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| Domestic burglary | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Violent crime | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Anti social behaviour | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Online crime | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Vehicle crime | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Criminal damage / vandalism | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Crimes against businesses | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Rural crime | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Offences of a sexual nature | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Crimes committed against people due to their gender, age, race, ethnicity religion, disability or sexuality | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Road safety | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Other (please specify in the box below) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other:

ABOUT YOUR COUNCIL

18 What is the name of your council (or councils if it is a combined parish council group)?

19 Please confirm which Borough / District / City / Unitary area your council is in

☐ Herefordshire

☐ Shropshire

☐ Telford & Wrekin

☐ Redditch

☐ Wyre Forest

☐ Worcester City

☐ Malvern Hills

☐ Wychavon

☐ Bromsgrove

20 Approximately how many people live in your town / parish area?

☐ Less than 500

☐ 501 - 1000

☐ 1001 - 5000

☐ 5001 – 10,000

☐ Over 10,000

21 Please provide an appropriate, current email address the Commissioner or his staff may use to contact the Council when necessary. Your email will be stored in secure web-based systems. It would not be shared more widely with other third parties.

☐

Yes

☐

No

Would you like to receive the PCC's monthly newsletter to this email address?

Thank you for taking the time to complete our survey. The survey results will be available to view online at www.westmercia-pcc.gov.uk

EMAIL RETURNS: If you have chosen to complete a word version of the survey, email your completed survey to: opcc@westmercia.pnn.police.uk

POSTAL RETURNS: If you have chosen to print a copy of this survey to complete and return via Royal Mail (instead of completing online / emailing), post your completed survey to: John Campion, Police and Crime Commissioner, OPCC, West Mercia Police HQ, Worcester, WR3 8SP

CLOSING DATE: FRIDAY 6 JULY 2018

Please only complete and submit one questionnaire for your town or parish council.